The Main Line

July 2011

Two kids stopped by the GRTI booth at the Wellness Conference in District 1 on June 11th.

GRTI July Dates

4 **Independence Day**
GRTI office closed.
Have a safe & happy holiday weekend!

6 **GRTI District Days**
Sacaton
Health Resource Center
Seed Farm & Ocotillo
10 AM to 3 PM
GRICUA Joins GRTI in Sacaton!

7 **GRTI District Days**
Komatke
Health Resource Center
Pecos Rd & 51st Ave
10 AM to 3 PM

11 **Disconnect Day**
Last day to pay June bill

15 **July Bill Due**

Residential Customers
(520) 796-3333

Business Customers
(520) 796-8800

24/7 Internet Support
(520) 796-3334

GRTI Telephone Payments

To better serve GRTI customers, we have changed how we accept cash payments and also have a helpful tip when paying your bill online.

GRTI will no longer accept bills larger than $20, effective immediately

GRTI cashiers will no longer accept anything larger than a $20 bill. GRTI would like to thank you for your cooperation in this matter. If you have any questions or concerns regarding this policy please call 796-3333 and speak with Customer Service.

Paying your bill online on Disconnect Day

We appreciate your credit card payments especially when you pay by eBill, or online. When paying your account using eBill, your payment will not be processed until the next day. If you are past due and paying online, GRTI will not receive your payment until the next day, causing your service to be interrupted.

When paying your bill on disconnect day, please call GRTI Customer Service to make your payment by phone. This will ensure your payment is posted the same day without interruption to your services. Thank you!

GRTI Photo Contest For $250

Send your photo to GRTI. The winner will receive $250 in cash and the winning photo will be used on the cover of the 2012 phone directory.

How to send you photo:
1. e-mail to grti@gilanet.net with Photo Contest in subject line.
2. Mail to ATTN: Photo Contest ,Box 5015, Chandler AZ 85226.
3. Drop off on disc or actual photo at the GRTI office.

Jean Nahomni Mani at GRTI Booth, Wellness Conference.

Thank You

GRTI would like to thank you for turning in your Enhanced Lifeline forms in by July 1, 2011. If you did not turn it in by July 1, the Enhanced Lifeline credit was removed from your account.

6 Ways To Pay For Your GRTI Phone Bill

1 Office Visit Come in the office located in the Lone Butte Industrial Park. GRTI is open Monday through Friday from 8am to 5pm unless otherwise noted.

2 Mail GRTI supplies a return envelope with every billing statement. GRTI accepts check and money orders by mail.

3 Drop-Box GRTI has a drop box installed in the front of the office to the left of the main entrance doors. Check and money orders accepted. Please, no cash.

4 Online You can also pay online at www.gilanet.net and clicking on the e-bill icon. It is a computer with a dollar bill.

5 GRTI District Days GRTI goes to Sacaton and Komatke one day every month before the GRTI Disconnect Day. GRTI will be in Sacaton on July 6th and in Komatke July 7th. See July GRTI Dates To Remember on page 1 for more information.

6 By Phone You may pay over the phone with GRTI Customer Service using your Debit, VISA, AMEX, Mastercard or Discover card.

The meeting of two personalities is like the contact of two chemical substances: if there is any reaction, both are transformed. - Carl Jung

Privacy Defender

GRTI offers Privacy Defender. A feature that blocks "Private" or "Unavailable" calls from ringing to you home. You have the right to know who is calling your home. Here is the power to do it.

1 Call GRTI Customer Service and ask for it to add it as a feature.
2 Once activated, call (602) 845-1992, you will hear, "Your Privacy Defender is off."
To turn it on press 1
To create a pass code press 2 (four-digit number). Give the code to friends or family that have their phone numbers as Private. They will enter this four-digit code when calling your home. Their call will then ring to your phone like a regular call.
3 Privacy Defender will be activated after the first incoming call once you call the above number.

Time To Prepare For Summer

The Arizona summer always means thunderstorms, dust storms and possible power outages. Maintain your phone service in case of emergency.

We are all familiar with the Arizona summers. There is the extreme heat, dry winds, especially the quick but violent thunderstorms. The summer storms can include power outages that can last for a few seconds to hours or even days.

If you have a cordless phone, this means when the electricity goes out, so will your phone. Its not that your phone service goes out, its that your cordless phone requires electricity to work. To ensure that your telephone service does not get interrupted by a power outage, GRTI recommends keeping a **corded phone** in the home. A corded phone does not require electricity to work. You will be able to make and receive phone calls.

You can purchase a corded phone from the GRTI office or any other store that sells them. They are not too costly and come in many price ranges. GRTI supports going green so go to your local thrift shop and buy one there too!

> While cordless telephones are convenient, GRTI urges you to keep a corded telephone in your home.

Once you have the corded phone in your home, here are a few other items you should have handy in case of electrical outage:

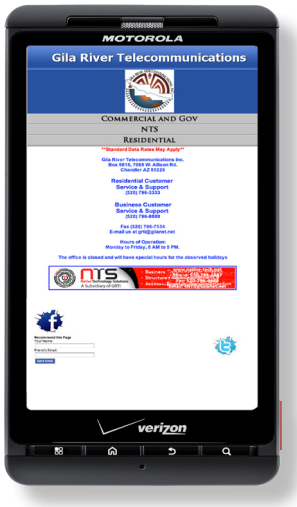
1 Keep a first aid kit that includes your family's prescription medications. Make sure they are not expired. Remember to pack items for infants, elderly and/ or disabled family members.
2 Keep a battery-operated radio or TV handy to access news.
3 Ensure you have a supply of fresh batteries for all necessary equipment.
4 Keep a supply of bottled water -- at least one gallon per person.
5 Maintain a supply of food that won't spoil and doesn't need cooking to prepare. Make sure you have a can opener.
6 Keep several coolers or ice chests handy -- to store ice if the outage is lengthy.

GRTI.**mobi**

Visit us on our mobile site at GRTI.mobi

Use your mobile phone or tablet browser to go to GRTI's online directory.

You will find everything that is in our directory on the new mobile site!



Find the number you need. Select the number you want to call. Your phone dials it!

Is Your Alert One Gathering Dust?

If you have a Alert One unit that is not being used please call GRTI. If it is not being used because it was disconnected, say for instance while moving furniture around, and couldn't reconnect it again, call GRTI. We will be happy to connect it again.

Simply have no use for it? Return the unit and pendant to GRTI. It can be re-used for another person who needs it. This could save someone's life.

Visit **www.gilanet.net**

Visit the GRTI website to add your yard sale, bake sale, fund raiser or any other event with MyCommunity!

GRTI Puzzle

Find these words. They are some of the puzzles made by Livewire Puzzles since 1979. The remaining letters spell a Dutch Proverb.

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